Corporate Office(T&C-CFA Branch) 2nd floor, Room No. 216, Eastern Court, Janpath, New Delhi - 110 001 Phone - 011 -23734321 Fax - 011 - 23734319 / 23734322 Email id : tccfa.bsnl.@gmail.com



No. 1-1/2015-R&C [CFA] Dated: 06 -01-2016

## Circular R&C-CFA No. 137/15-16

Subject: Introduction of promotional scheme to waival of 100% installation charges for new Landline, Broadband, LL+BB, FTTH Broadband connections and for those customers of Karnataka Telecom Circle, whose landline/broadband connections were earlier disconnected due to any reason till 30th Nov-2015 and they want to come back to BSNL- reg.

- 1. CGMT Karnataka Circle may kindly refer to his office proposal letter no. MKTG-CFA/28/Corp. Tariff/LL-BB-PCO/15-16 dated 22-12-2015, seeking approval for waiver of installation charges for new LL, BB, LL+BB and FTTH Broadband connections in Karnataka telecom circle.
- 2. The proposal has been examined in this office and following has been decided by the Competent Authority.
  - a) To introduce promotional schemes to waival of 100% Installation charges for new landline, Broadband, LL+BB and FTTH broadband connections for a period upto 31-03-2016 in Karnataka Telecom circle only.
  - b) To introduce a promotional scheme to waival of 100% installation charges for landline/broadband for a period upto 31-03-2016 to those customers of Karnataka Circle only, whose landline/broadband connections were earlier disconnected due to any reason till 30th Nov-2015 and they want to come back
  - c) The circle shall ensure that there are no outstanding dues against such customers.
- 3. The Circle will ensure to comply with all regulatory mechanism
- 4. All other terms and conditions shall remain unchanged.
- 5. These instructions shall be effective with immediate effect for a period upto 31-03-2016 on promotional basis in Karnataka circle only.
- 2. This circular is issued based on the approval of Competent Authority in Broadband cell file No. 64-298/2013-BB/Misc. For any queries/clarification in this regard, matter may be taken up with Broadband Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Tel. No. 011-23322692 and Fax No. 011-23734052).

DGM (T&C)-CFA

To

The CGMT, Karnataka Telecom Circle.

## Copy for information to: -

- 1. CMD, BSNL.
- 2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
- 3. Executive Director (Finance/CA/NB/CN), BSNL.
- 4. All PGMs / GMs CFA, CO BSNL.
- 5. All Tariff committee members [Sr. GM (NWP-CFA)/GM (NWP-BB/PDP-CFA)/GM (Finance-CFA)], BSNL C.O.
- 6. GM (Marketing), CO BSNL, for adequate publicity and marketing of the service.
- 7. GM (IT), CO BSNL for placement on BSNL Website.
- 8. GM (NWP-BB)-CFA, CO BSNL w.r.t case mark: 64-298/2013-BB/Misc carrying the approval of the Competent Authority in the matter. It is requested that necessary action may be taken regarding website

- 9. AD OL for Hindi version
- 10. CGM (ITPC), Pune for necessary changes in CDR/billing systems.
- 11. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
- 12. GM (BBNW), Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
- 13. Director General P&T audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
- 14. Secretary TRAI for kind information.
- 15. Guard File.

Website: www.bsnl.co.in